

orbis

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the compelling alternative

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# Administration Update

- Online access to LGPS pensions
  - Scheme members
  - Employers
- Data Quality and Employer Role
- Working together to help you complete your responsibilities
- Topical Issues

## Online Access – Current Staff

“My Pension Online” now live

Secure Portal allows members to:

- Update personal details
- Check their membership record
- Calculate multiple projections
- Update nominated beneficiaries
- View annual benefit statement



## Online Access – Former Staff

- Update personal details
- View pensioner payslips
- View P60s
- Check nominated beneficiaries
- Check dependants entitlements



# Online Access – The Future

Due to be upgraded December 2017

Mobile and Tablet Friendly

Additional help screens and tips

Further communications to scheme members





### Welcome Ms TEST

**Your Details** >

View and amend your personal details...

- Financial Details

**Employment Details** >

View your current employment details...

- Financial Details

**Annual Benefit Statements** >

Annual Benefit Statements

**Pension Benefits** >

View the benefits you will receive when you retire...

- Additional Benefits
- Benefit Projectors
- Benefit Statements
- Latest Valuation

**Documents** >

View the documents that relate to you and your pension.

- Additional Pension Options
- My Documents
- Scheme Documents

**Nomination of Cohabiting Partner** >

Please find more information on how you can nominate your partner for survivor's pension

- SCC MCP Form 2015\_V1.pdf
- LGPS Member

**Leaving the scheme** >

menu.leavingTheScheme.description

**Nominations** >

Make sure your loved ones are still cared for should anything happen to you.

- Death Grant Nomination Details

**Settings / Configuration** >

Update your security settings.

- Change your Password
- Change Security Responses

**Contact Us** >

Comments, questions, complaints? Get in touch.

**News** >



Please enter your username and password (taken from Email) for username and password security. If you forget your details or require help, please contact us via our website.

Username:

Password:

Orbis provides pension administration for:



### Plan for Your Future

View your pensions and a forecast, update your details and use our online planning tools to see how much you could be saving for retirement.



# Online Access – Scheme Employers

## Two Current Facilities:

### 1. Pensions Web

- Allows online completion of starter and leaver notifications
- Facility for bulk uploads of new joiners
- (Limited) Access to Employee records



# Online Access – Scheme Employers continued

## 2. My Scheme Online

- Allows instant creation of new joiners
- Full access to view member records
- Estimated calculation of member benefits as well as any employer strain costs (e.g on Redundancy or Business Efficiency grounds)
- Contact [natalie.wilton@surreycc.gov.uk](mailto:natalie.wilton@surreycc.gov.uk) if you would be interested in using either of these portals





# Data Quality and Employers Role

- Timely receipt of joiner and leaver information
- Encourage staff to register online and update their own records
- EOY queries and data validation queries
- Orbis are trialling monthly receipt of payroll data (similar to Teachers Pension Scheme)



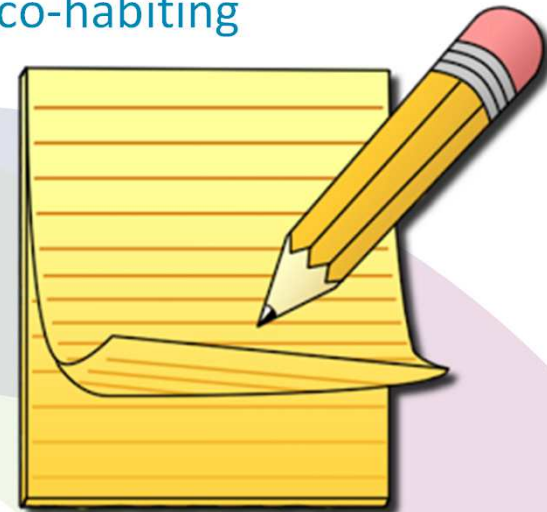
## Employer Support – how can we help?

- New or inexperienced staff with pension responsibilities?
- Visit our Lewes team by appointment
- Workshop to demo online employer services (provisional date of Monday 8 January)
- Practitioners workshop (if sufficient interest)



# Topical Issues

- Brewster Court Decision – potential claim for co-habiting partners (2008-2014)
- £95k cap on severance payments – where is it?
- Annual Allowance – starting to affect more members
- Good news – CARE pension pots in payment likely to increase by 3% in 2018!



# Contacting Us

## Team Contacts

Email – [ESCC.pensions@sesharedservices.org.uk](mailto:ESCC.pensions@sesharedservices.org.uk)

Telephone – 01273 337450

My Pension online:

<https://mypension.eastsussex.gov.uk>

ESCC Pension fund website:

[www.eastsussexpensionfund.org](http://www.eastsussexpensionfund.org)



# Questions?

